

# FILING OUT OF NETWORK BENEFITS

This guide is meant to facilitate the process for filing out of network benefits.

1. Have the following information ready & available for the call.
  - a. Your name:
  - b. Child's name and date of birth:
  - c. Insurance member ID:
  - d. policy/group numbers:
  - e. Provider: Marcia Campagna, MS, CCC-SLP  
TX License: 102368      ASHA License: 12071998      NPI: 1336250281

MC Voice & Speech Center    NPI: 1932462058

2. Call the member services phone number on the back of your insurance card.
3. Tell the person you are speak with that you would like to know your coverage for speech therapy with an out of network provider.
  - a. Person you spoke with:
  - b. Date of call:
  - c. Time of call:
  - d. Insurance Codes Discussed:

*During our initial phone consultation, I will let you know which of the following codes you should tell your insurance company. They will be my best estimate based on the information you provide but may change after the formal evaluation. See below for more information*

4. **Ask these questions while speaking with your insurance company.**

- What is my coverage?
- Do I need pre-authorization for speech therapy?
- If so, how to I obtain it?
- What forms do I need to submit when filing my claim?

- Where can I find the form on your website? Can you email me a copy?
- Can I file my claim online or do I need to mail/fax it to you?
- Do I need to file my claim within a certain amount of time after the date of service?
- Do I need a superbill from the speech therapist?
- Do you need any other information from the speech therapist?
- How long does it take to process my claim?
- What can I do if you deny the insurance claim?

Speech Therapy CPT (procedure) Codes:

- 92507—treatment or the individual therapy sessions
- 92522—evaluation for speech sound production
- 92523—evaluation for speech AND language skills
- 92521- Evaluation of Speech Fluency (stuttering, cluttering)
- 92524 - Behavioral and qualitative analysis of voice and resonance

Speech Therapy Diagnosis (ICD-10) Codes:

- F80.0—articulation/phonology disorder
- F80.1—expressive language disorder
- F80.2—mixed receptive-expressive language disorder
- F80.4—speech & language delay due to hearing loss (chronic ear infection)
- F80.81—childhood onset fluency (stuttering) disorder T
- R47.89 - Other Speech Disturbances Other developmental disorders of speech
- R49.0 Dysphonia Hoarseness
- R49.1 Aphonia Loss of Voice
- R49.21 Hypernasality
- R49.22 Hyponasality
- R49.8 Other voice and resonance disorders